A FLEXIBLE SYSTEM OF SEAMLESSLY INTEGRATED SOLUTIONS

The system is built on AssurX’s core product platform, CATSWeb®, the industry leading true zero-client technology that solution combines unique functionality with workflow based on industry best practices. The platform provides a comprehensive solution for managing and tracking quality and compliance operations across an organization.

Automate These and More With AssurX:

**Corrective & Preventive Action (CAPA)**
- Closed-loop corrective action tracking for any industry, issue, or function. Root causes are identified and evaluated, and corrective and preventive actions are implemented and tracked for effectiveness.

**Audit Management**
- Robust audit management process for closed-loop findings and task assignments with follow-up. Audit plans are established, findings are tracked and follow-up is assigned to area managers. Audit follow-up actions are evaluated, then issued and controlled.

**Manufacturing Quality**
- Comprehensive quality, nonconformance and defect tracking processes. Implement revision control and change management with approval routings and email notifications. Disseminate notifications of document additions and changes based on affected roles.

**Supplier Quality**
- Supply chain management. Track purchase order approvals and monitor performance. Improve supplier quality management and performance by tracking returned products and returns from receiving through manufacturing and shipping.

**Document Management**
- Controlled management of all documentation such as policies, procedures, training and work instructions. Implement revision control and change management with approval routings and escalations. The software calculates productivity and uses both qualitative and quantitative evaluation to generate scoring and grading scales.

**Development & Change Management**
- Effectively manage operational change, continuous process improvement and new product development projects to reduce time to market. Easily assign and manage tasks required to implement changes across functional teams including engineering, manufacturing, purchasing and service.

**Customer Quality**
- Automate the processing of customer/product related events including complaints, returns, service calls and product improvement requests. Drive workflow based on event type and severity to improve customer satisfaction and responsiveness with installation management.

**Training Management**
- Identify and manage training requirements, activities and materials. Ensure all training and certifications are being completed in a timely manner. Easily monitor everyone on individual training histories.

**Product Event / Complaint Handling**
- Streamline the proper processing, documenting and reporting of every complaint, event or incident. The software calculates productivity and uses both qualitative and quantitative evaluation to generate scoring and grading scales.
AssurX Makes Quality & Compliance a Given—Not Just a Goal

**MANAGE ANY QUALITY OR COMPLIANCE RELATED OPERATIONS:**
- Audits & Findings
- Risk Management
- Customer Complaints
- Audits
- Manufacturing Defects
- 21 CFR Part in Compliance
- Supplier Quality
- Change Control
- Commitment Tracking
- Safety Inspectors
- Document Control
- Turning / Qualifications
- Exception Reports
- ISO Certification
- Equipment Management
- Gauge & Calibration Tracking
- Nonconformances
- Production Quality Control
- Safety Incident Reporting
- Regulation & Standards Compliance

**WHY ASSURX**

AssurX is a uniquely configurable and adaptable software solution for managing and improving quality-related operations within an enterprise. By integrating process, product, and employee data in a single-source repository, AssurX provides a comprehensive view of quality and compliance data, allowing organizations to truly manage their quality and compliance activities. AssurX’s powerful flexibility and adaptability make it a suitable solution for every business—of any size—even the most highly regulated.

**TRACK. MANAGE. AUTOMATE. IMPROVE.**

AssurX leads the industry in ease and adaptability because we’re not your Software.™ And, it gives the flexible option of bringing internally developed applications, databases, etc. onto AssurX. Not your Software.™

AssurX is designed to integrate with any existing information systems and databases.

With AssurX Technology, One Simple System Fits All

It is the only comprehensive solution for managing quality, compliance, operational data, audits, and regulatory and supplier record retention. AssurX provides a single, all-inclusive handling of unlimited forms, systems and databases. With AssurX Technology, One Simple System Fits All.

**WHAT YOU MAKE, AssurX MAKES IT EASIER FOR YOU**

Especially well suited for complex operations, distributed, and rapidly growing or changing businesses, AssurX meets in every industry solution is precisely tailored to meet the unique needs of your operation and performance in a range of industries including:

- **Energy & Utilities**
- **Pharmaceutical**
- **Medical Device**
- **Consumer Goods**
- **Aerospace**
- **High Technology**

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Automate These and More With AssurX:

Corrective & Preventive Action (CAPA)

- Closed-loop corrective action tracking for any industry, issue, or root cause. All corrective actions are escalated and closed as required.
- Issues are prioritized to reach a resolution as efficiently as possible.
- Cycle times can be changed to better suit business needs,

Audit Management

- Audit management processes for ongoing auditing, task assignments, activities, and checklists are coordinated.
- Audit findings are reviewed and closed as necessary.
- Tasks are assigned and closed.

Manufacturing Quality

- Comprehensive quality assurance and preventive maintenance tracking with modified and loved software.
- Issues are resolved by following all modified and loved processes.
- Periodic review of the system to ensure compliance with all modified and loved processes.

Supplier Quality

- Integrates vendor management with purchase order management.
- Issues are assigned after vendor tasks.
- Follows all modified and loved processes.

Document Management

- Controlled management of all documentation such as policies, procedures, training, and work instructions.
- Enables document management and retrieval.
- Categorizes document additions and changes based on modified and loved processes.

Risk Management

- Identify and evaluate potential risk scenarios.
- Ensure that risk assessments are updated and reviewed on a regular basis.
- Ensure that risk management policies and procedures are followed.

Regulatory & Standards Compliance Management

- NICE & ISO compliant: All Electrify Reliability Standards.
- HIPAA compliant: DHHS Health Data Protection regulations.
- FINANCIAL REGULATIONS: Sarbanes-Oxley, US Patriot Act, and more.

Development & Change Management

- Effectively manages operational changes for product development and software projects.
- Reduces time to market.
- Allows design and change tasks required to implement changes across the entire system.
- Ensures engineering, manufacturing, purchasing, and service.

Customer Quality

- Automates the processing of customer-related events.
- Tracks and resolves customer complaints.
- Improves customer satisfaction.

Training Management

- Identifies and manages training requirements.
- Ensures all training and certifications are being completed.
- Ensures all training and certifications are being completed.

Product Event / Complaint Handling

- Streamlines the proper processing, documentation, and reporting of every complaint.
- Ensures that root cause analysis and resolution are conducted on a regular basis.
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AssurX Makes Quality & Compliance a Given—Not Just a Goal

**TRACK. MANAGE. AUTOMATE. IMPROVE.**

AssurX’s powerful, flexible software solutions and coordinate information, activities and documentation in one reliable system, effectively managing any quality- or compliance-related operation. The solution on the market to deploy, configure and use, AssurX is ideal for every business—of any size—even the most highly regulated.

**WHY ASSURX**

AssurX is a uniquely configurable and adaptable software solution that helps organizations change the way they work by providing real-time information to better manage risk, improve quality, ensure compliance and maximize financial performance. AssurX helps companies exceed quality expectations, ensure compliance, manage activities and documentation in one reliable system.

Using AssurX, you’re always in control—Not Just a Goal

**AssurX’s powerfully flexible software unites and coordinates information, activities and documentation in one reliable system,** effectively managing any quality- or compliance-related operations. AssurX leads the industry in ease and adaptability because we’re configured across all forms.

** Management Dashboards, KPIs and Metrics**

AssurX’s powerfully flexible software unites and coordinates information, activities and documentation in one reliable system, and it’s the right people at the right time—and coordinated efforts between groups.

**Easy, Easy-Up-and-running**

AssurX’s powerfully flexible software unites and coordinates information, activities and documentation in one reliable system.

**Whatsoever You Make, AssurX Makes it Easier for You**

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**Innovative and Extensible**

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**Compliance, Risk and Business Performance**

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**Design, Deploy, Configure**

AssurX’s powerfully flexible software unites and coordinates information, activities and documentation in one reliable system.

**Easy In, Easy Up-and-running**

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AssurX’s powerfully flexible software unites and organizes information, activities and documentation in one reliable system, effectively managing any quality- or compliance-related operations. The easiest on the market to deploy, configure, use and adapt, AssurX is the only solution for any business of any size, with the most highly regulated.

**WHAT ASSURX PROVIDES**

- **Compliance**
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- **Quality**
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- **Operational Efficiency**
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- **Manufacturing/Engineering**
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- **Risk Management**
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- **Customer Experience**
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- **Procurement**
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- **Regulatory & Standard Compliance**
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- **Audit/Inspection**
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- **Contingency Planning**
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- **Process & Equipment Management**
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- **Data Management**
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- **Data Security**
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- **Data Privacy**
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- **Disaster Recovery**
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- **Customer Service**
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- **Procurement**
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- **Data Privacy**
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- **Disaster Recovery**
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- **Customer Service**
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**WHY ASSURX**

- AssurX is a uniquely configurable and adaptable software solution. It not only provides a fully integrated system for capturing, managing and reporting on critical information, activities, and documentation, but also offers a highly customizable and scalable platform that can be automated to the level you prefer.
- Built using either Oracle or Microsoft SQL Server databases.
- 80% of businesses have an existing legacy system; AssurX connects to these systems and works with them as a single horse.
- Excel, Word or PDF reports can be generated. AssurX is flexible, powerful, and adaptable for any business, of any size.
- AssurX is a powerful trending and analytical tool. Quickly view and process historical data, and make better, quicker decisions.
- AssurX tracks quality or noncompliance problems, and remediate risk exposure, avoid penalties, and earn a higher grade.
- AssurX’s powerfully flexible software unites and coordinates information, activities and documentation in one reliable system.
- AssurX is highly secure and compliant. AssurX is designed and developed with security at its core, with a high level of security controls and a secure architecture.
- AssurX’s powerful analytics provide rich, actionable insights, helping you achieve your business goals.
- AssurX software is incredibly quick and simple to setup and deploy. Easy In, Easy Up—and-running.
- AssurX is a powerful and flexible tool for managing quality and compliance—and much more.
- AssurX is designed to be easily integrated, with no vendor lock-in.
- AssurX’s robust and flexible reporting capabilities provide a rich view of your business, helping you make better decisions.
- AssurX makes quality and compliance a given—Not Just a Goal.

**WHAT THEY SAY**

- “AssurX has empowered our organization to take a comprehensive look at our operations and take the necessary steps to improve them.”
- “I’ve seen AssurX in action at many different companies, and I always come away impressed with its flexibility and powerful capabilities.”
- “AssurX has been an invaluable tool for our organization, helping us manage compliance and improve quality in a single, integrated platform.”

**WHEN TO USE ASSURX**

- Manufacturing
- Construction
- Food & Beverage
- Aerospace
- Consumer Goods
- Insurance

**RESOURCES**

- AssurX Case Study
- AssurX Whitepaper
- AssurX Webinar
- AssurX Demo Request

**ASSURED RESULTS FROM ASSURX**

- Efficient, intuitive, and adaptable software.
- Robust, scalable, and customizable system.
- Easy setup and deployment.
- User-friendly and intuitive interface.
- Flexible reporting and analysis capabilities.
- Integrated compliance and quality management.
- Seamless integration with other systems.
- Security and compliance features.
- Scalable and flexible system.
- Responsive and knowledgeable support.
- Continuous improvement and innovation.

**ASSESS YOUR OPPORTUNITIES WITH ASSURX**

- Book a demo now.
- Visit our website.
- Contact us at 1-888-9-ASSurX.

**AssurX’s Flagged Well With Others**

- Acquire and keep customers by identifying problems and trends, tracking performance, and reporting on all quality and noncompliance issues.
- Automation of document management processes to support compliance and regulatory requirements.
- Real-time visibility into key performance indicators (KPIs) and metrics for quality and compliance improvement.
- Compliance and audit management through automated workflows and notifications.
- Integrated data sources from various systems to provide a comprehensive view of operations.
- Proactive risk management through predictive analytics and alerts.

**WHEN TO USE ASSURX**

- AssurX is ideal for any business, regardless of size or industry. It is particularly well suited for complex operations, distributed businesses, or rapidly growing or changing organizations.

**ASSURX MAKES QUALITY & COMPLIANCE SIMPLE**

- For all industries, including food & beverage, manufacturing, aerospace, and healthcare.
- For businesses of all sizes, even the most highly regulated.

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Correction & Preventive Action (CAPA)
Closed-loop corrective action tracking for any industry issue. Issues are automatically categorized and prioritized using established risk-based criteria. Issues are tracked through implementation and effectiveness.

Audit Management
Robust audit management processes for planned and ad-hoc audits. Task assignments, actions, and closure are all tracked and auditable.

Manufacturing Quality
Comprehensive quality, nonconformance, and defect tracking follows ISO and GMP standards. Audits are conducted after being planned. Findings are classified and follow-up is assigned to area managers. Audit follow-up actions are supported by workflow-driven reports and compliance status.

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