# ASSURX SUPPLIER QUALITY MANAGEMENT (SQM)

EXTENDING QUALITY ACROSS GLOBAL SUPPLIER NETWORKS

AssurX SQM™ delivers instant collaboration and visibility across your supplier network for greatly improved product quality. No matter how many suppliers and contract manufacturers you have, or where they're located around the globe, the system lets you quickly detect, inspect and contain quality issues at their source. With an Internet connection and a few mouse clicks, your entire supplier network is cost effectively included in all your quality initiatives.

### Automatically Monitor and Manage Global Suppliers and Contract Manufacturers

In today's global economy, manufacturing companies rely on numerous suppliers, vendors, contract manufacturers, and service providers to bring product to the consumer.

By enabling the capture, analysis, and assessment of quality issues, AssurX SQM creates total transparency and visibility into the supply chain. It provides instant traceability and real time monitoring across the supplier network.

AssurX SQM is a 100% Web-based, closed loop quality system. It helps reduce rework, bad shipments, and ensure quality at the source—wherever that source may be—lowering your cost of manufacturing. The software is available as either OnPremise or OnDemand (SaaS).

### **ENTERPRISE SOM**

The AssurX SQM solution extends your quality management reach with these key benefits:

- Automates and improves parts, sub-assembly and product quality across the supplier network to reduce manufacturing costs
- Provides a complete, centralized, closed loop supplier quality management solution—so you KNOW quality issues, no matter where their source, are being properly handled
- Tracks suppliers, lots, operators and material movements, linking critical process and product information across your entire supply network
- Real time data capture, analytics and trending with dashboards delivers instant business intelligence that can be accessed anywhere with an Internet connection

## WITH ASSURX SQM™ COMPANIES CAN:

TRACK SUPPLIER METRICS

RATE AND RANK SUPPLIERS WITH SCORECARDS

IMMEDIATELY REPORT
ON SHORTAGES,
LATE SHIPMENTS
AND DEFECTIVE PARTS

TRACK IN-LINE AND RECEIVING ISSUES

MANAGE SUPPLIER CORRECTIVE ACTIONS

COLLABORATE WITH SUPPLIERS TO SOLVE PROBLEMS FASTER

CONTROL COSTS AND MAKE BETTER PRODUCT THE FIRST TIME AROUND





A COMPREHENSIVE SOLUTION, THE ASSURX SQM SYSTEM OFFERS KEY FEATURES BUILT-IN, RIGHT OUT OF THE BOX:

BUSINESS PERFORMANCE METRICS/
MANAGEMENT DASHBOARDS: Unlike other
systems that rely on third party tools to
generate reports and metrics, AssurX SQM has
built-in dashboards, metrics and ad-hoc query
functionality for user customized monitoring
and real time trending and analysis.

BEST PRACTICES WORKFLOW: AssurX has streamlined an end-to-end workflow for processing all event intakes—reportable and non-reportable. Unlimited best practices workflows can be added, and modifications to existing template workflows can be done easily with point-and-click configuration.

COMPLIANCE: AssurX SQM is validated and comes with IQ/OQ validation templates. Our professional services group can perform your validation and help create your PQ based on industry best practices by following the latest regulatory guidelines. AssurX SQM is 21 CFR Part 11 compliant for FDA regulated companies.

INTEGRATION WITH OTHER SYSTEMS: AssurX SQM easily integrates with ERP, PLM, CRM, and MES solutions to automate quality processes and procedures across the enterprise—so quality issues originating at a supplier are immediately detected and acted upon.

**Supplier Quality** AssurX. **Supplier Score Card Date:** 8/1/08 1. Supplier Information: Supplier Name **Supplier Contact** Comments Supplier Number A234 ABC Industrial PLC John Bergman 2. Scores: Category Description **Points** Delivery Qty Over/Under, Delivery Early/Late 49.77 Issues/NC High Severity; Low/Medium Severity 29.97 SCAR High Priority; Low/Medium Priority 10.00 Tardiness Late SCAR: Rejected SCAR 10.00 Total Score: 99.74

APPROVED LISTS AND SUPPLIER

Score Cards: Manage your supplier base with specific information related to each supplier and monitor their performance with scorecards.

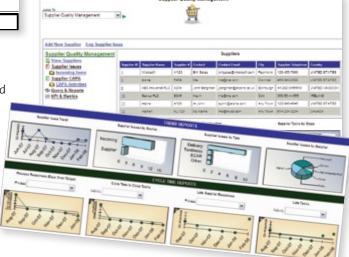
INCOMING INSPECTION, ISSUES,

& CAPA: Get real time visibility to incoming material, parts, subassemblies, or raw material with inspections at the source. Dashboards and analytics with drill down data let you identify potential issues and corrective and preventive actions (CAPA).

NONCONFORMANCE TRACKING: Identify supplier nonconformances resulting from inspections, audits, or other means and track these through to resolution.

#### **AUTOMATIC ESCALATION & NOTIFICATION:**

Establish business rules and workflows to ensure timely escalation and notification of problems before they become real issues. Suppliers can also respond to issues and resolve problems faster.



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Supplier Scorecards:

Automatically track and

analysis of supplier KPIs.

using trending and

rank supplier performance

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### **About AssurX**

AssurX, Inc. provides global companies with enterprise quality management and regulatory compliance solutions. With a choice of OnDemand (SaaS) or OnPremise (licensed) software delivery options, AssurX's flexible, all-in-one system automates quality and compliance processes so issues can be centrally managed. It helps collect, organize, analyze and share information to better manage and improve quality and compliance performance everywhere in your enterprise.

